



# BHARAT SANCHAR NIGAM LIMITED

A Govt. of India Enterprise  
CUSTOMER APPLICATION FORM

CAF No. WW13686608

Paste recent passport size photograph of applicant (Do not staple)  
Please sign across, sign should overlap on photo and form

**Cross Signature**

### Kindly Fill up the form in BLOCK letters

Filling of all the details is mandatory. Please tick ( ) the appropriate box. In case any field is not applicable, the same should be written as NA

Type of Connection :  Postpaid  Prepaid  Data  MNP category :  Rural  Urban

Type of Subscriber :  Individual  Corporate  Foreigner  Outstation  Bulk

Mobile .no Alloted \_\_\_\_\_ IMSI Number \_\_\_\_\_

SIM Number \_\_\_\_\_

Customer's Name (As given in POI attached with CAF) \_\_\_\_\_

Father's/Husband's Name \_\_\_\_\_

Date of Birth \_\_\_\_\_ Gender \_\_\_\_\_ PAN/GIR No. \_\_\_\_\_

UID No. (Adhaar No.) \_\_\_\_\_ Alternate No. \_\_\_\_\_ Profession \_\_\_\_\_

Nationality \_\_\_\_\_ Passport No. (if Foreign National) \_\_\_\_\_ Visa Expiry date \_\_\_\_\_

Visa Options  Tourist Visa  Work Permit Visa

Bill to be sent at  Present/Local Address  Office Address  Email \_\_\_\_\_

### Present/Local Address(As given in POA document)

House No. \_\_\_\_\_ Street/Village \_\_\_\_\_

Locality/Tehsil \_\_\_\_\_

City/District \_\_\_\_\_ State/UT \_\_\_\_\_ Pin-Code \_\_\_\_\_

### Permanent Address(To be filled in mandatorily by outstation customers, supporting POA document mandatory) if different from above

House No. \_\_\_\_\_ Street/Village \_\_\_\_\_

Locality/Tehsil \_\_\_\_\_

City/District \_\_\_\_\_ State/UT \_\_\_\_\_ Pin-Code \_\_\_\_\_

### Proof of identity details

Type of POI \_\_\_\_\_

Document No. \_\_\_\_\_

Date of Issue \_\_\_\_\_ Place of Issue \_\_\_\_\_

Issuing Authority \_\_\_\_\_

Multiple connections(No of connections held in the name of the subscriber, operator wise) \_\_\_\_\_ Existing BSNL No. \_\_\_\_\_

Tariff Plan Applied \_\_\_\_\_ Value Added Services(if any) \_\_\_\_\_

Services/facilities required  STD  ISD  National Roaming  Itemized Billing  Other \_\_\_\_\_

Payment Details(for postpaid)  Cash  Cheque  Credit Card  Debit Card  Auto Debit

Bank a/c No. \_\_\_\_\_ Bank Name \_\_\_\_\_ Branch \_\_\_\_\_ IFSC Code \_\_\_\_\_

MNP Port-in details UPC Code \_\_\_\_\_ Existing Operator's Name \_\_\_\_\_

Existing Product  Postpaid  Prepaid Existing Mobile No \_\_\_\_\_ UPC generated date \_\_\_\_\_

### Local Reference(For National Outstation and Foreign National Customers)

Name \_\_\_\_\_ Contact No \_\_\_\_\_ Time & Date of Call \_\_\_\_\_

Address \_\_\_\_\_ Calling Party's No. \_\_\_\_\_

### Customer Declaration

I/We here by declare that information given above is true to the best of my knowledge. I/We will abide by the prevailing Telegraph act/rule framed there under and tariffs as amended from time to time. I/We an/are not a defaulter on account of non-payment of bills for any telecom services provided by any service provider. I/We have read and understood the terms and conditions for cellular services and accept them as binding on me/us. I/We have understood all rates, charges and related terms and conditions at which telecom services are provided by BSNL as applicable on this date and as amended from time to time. I/We confirm that the information/particulars supplied by me/us is correct in all respects. I/We declare that in case of roaming abroad my usage amount will not exceed the limit prescribed by FEMA regulation. I/We understand that the connection/SIM is non-transferable. Any misuse of connection/SIM by me/us or any other person is illegal and liable for criminal action.

**Customer**

Signature of customer with date

### To be Filled By POS

I certify that (a) I have seen the subscriber who has signed the CAF in my presence and matched the photograph affixed on the CAF with the subscriber and verified his self attested copies of documents of POA and POI submitted with the CAF with the originals. (b) In case of outstation subscriber :- Certified that the local reference Mr/Ms \_\_\_\_\_ has been contacted telephonically before issuing SIM to the customer , as per particulars submitted by the applicant.

POS

POS Name \_\_\_\_\_

POS Code \_\_\_\_\_

Sign & Stamp Date \_\_\_\_\_

### Declaration By Franchisee/BSNL Staff

It is certified that I have checked the CAF as per the DOT guidelines and entered the subscriber details correctly in the BSNL Database.

Franchisee/BSNL Staff

Name \_\_\_\_\_  
code \_\_\_\_\_

Stamp

sign with Date: \_\_\_\_\_

### Declaration By BSNL Employee activating the SIM

(a) Certified that all the documentary requirement has been completed and subscriber details have been entered in the database before activation of the SIM. (b) Certified that the local reference (in case of outstation subscriber ) Mr/Ms \_\_\_\_\_ has been contacted telephonically. (c) Details of Add-on/Value Added facilities as requested by customer and Tariff plan(s) etc. activated on the SIM Card \_\_\_\_\_ . (d) Initial activation done on date \_\_\_\_\_ . (e) Final activation done after tele-verification on date \_\_\_\_\_

Employee Name \_\_\_\_\_

Designation \_\_\_\_\_

Sign with Date \_\_\_\_\_

BSNL



**Counterfoil to be given to Applicant****www.bsnl.co.in | Helpline 1800 180 1503**

CAF NO. \_\_\_\_\_ Name of Subscriber \_\_\_\_\_ Mobile no. allotted \_\_\_\_\_

**Proof of identity details**Type of POI \_\_\_\_\_ Document No. \_\_\_\_\_  
Date of Issue \_\_\_\_\_ Place of Issue \_\_\_\_\_  
Issuing Authority \_\_\_\_\_**Proof of Address details**Type of POA \_\_\_\_\_ Document No. \_\_\_\_\_  
Date of Issue \_\_\_\_\_ Place of Issue \_\_\_\_\_  
Issuing Authority \_\_\_\_\_Received with thanks an amount of Rs. \_\_\_\_\_/- By Draft/Cash/Cheque No. \_\_\_\_\_  
Dated \_\_\_\_\_ issuedfrom \_\_\_\_\_ Bank \_\_\_\_\_ City \_\_\_\_\_. Note: For  
activation, please dial 1507 using your new SIM in 1-2 days for televerification

Sign & Stamp	POS	POS Name _____
		POS Code _____
		Date _____